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## NOTICE OF RENOVATION WORK

9 September 2020

Dear Valued Partners,

Greetings from Phi Phi Island Village Beach Resort.

Please be advised that we will embark on a series of renovation and refurbishment projects in the coming weeks. This work forms part of our continuous efforts to enhance our resort and deliver the best experiences for all our guests.

**Wana Spa** will be closed for renovation work between 1<sup>st</sup> October 2020 and 15<sup>th</sup> January 2021. During this period, spa operations will be moved to our Deluxe Garden Rooms, with separate units assigned as a temporary spa reception and treatment rooms. The majority of renovation work will be to the interior of Wana Spa, so we expect minimal noise and disturbance.

The **Fun Pool** will also close for renovation work between 1<sup>st</sup> October 2020 and 15<sup>th</sup> January 2021. The areas around the Fun Pool, including the pool deck and food and beverage services, will continue operating. We do expect some construction noise in this area between 8am and 5pm, but no heavy machinery will be used. The Lazy Pool will be open as normal.

Twelve of our **Villas** will be renovated between 1<sup>st</sup> October 2020 and 28<sup>th</sup> February 2021. The majority of the work will be to the interiors of the villas, so we expect some noise in the villa area, but only minor disturbances.

Please note that all three areas being renovated are located on the same side of the resort, so the majority of guests will experience very limited disruption.

Thank you in advance for your kind understanding. For any booking queries, please feel free to contact our reservation team at <u>reservations@phiphiislandvillage.com</u>.

With best regards,

Mr. Chao Treenawong General Manager Phi Phi Island Village Beach Resort E-mail: chao.t@phiphiislandvillage.com

